



**STATE OF TENNESSEE
DEPARTMENT OF COMMERCE AND INSURANCE
BOARD FOR LICENSING CONTRACTORS**

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MISSION OF THE BOARD

The Board for Licensing Contractors, a Division of Regulatory Boards, was originally established in 1931, and today remains a bridge between the consumers and contractors of Tennessee. Licensing offers the consumers of the State a mechanism to voice their concerns.

Their mission is to assure quality and fair construction practices exist, in all phases of the industry, in order to protect the safety and welfare of the public through the regulation of contracting, as outlined in the statute pursuant T.C.A. Title 62 and Chapter 6. This is accomplished by the means of licensing and disciplinary action for violations of the license law.

The Board is made up of nine (9) Board members and four (4) Home Improvement advisory committee members. They currently regulate licensing at various levels: Contractors (projects \$25,000 or more); Home Improvement (projects from \$3,000 to \$24,999 – eight counties); and Limited Licensed Electricians (LLE), Limited Licensed Plumbers (LLP), for projects less than \$25,000. In addition, they are responsible for approving providers for Prelicensed Exam Courses and Medical Gas Trainers.

The Board works in conjunction with CHAMP (Contractor/Homeowner Accountability and Mediation Program) within the Consumer Affairs Division of the Department of Commerce and Insurance. This program was established to offer assistance with those having residential complaints against licensed contractors. Nonresponsive contractors are posted on their compiled list of "Problem Contractor List" similar to their "Buyer Beware".

Carolyn Lazenby was appointed as the Executive Director on January 1, 2005, after working with the Board from November, 1989. In addition to her responsibilities of overseeing the daily activities with the Board's office, she serves on the Board of Directors and as an officer with NASCLA (National Association of State Contractors Licensing Agencies), which is an organization comprised of individuals from other state regulatory agencies. She served as President in 2009.

For more information regarding the Board Members and the Board's staff, you may review at the Board's website of "Quick Links" at: <http://tn.gov/commerce/boards/contractors/>